

MEMBERSHIP TERMS AND CONDITIONS

1.0 Membership Period

- 1.1 All memberships are for a minimum 12-month period. After the end of the initial 12-month period, monthly collections will continue to be drawn from the member's nominated account until such time as we receive written notice of cancellation of the membership.

2.0 General

- 2.1 SpaBA may from time to time change or add to these terms and conditions for security, legal or regulatory reasons. We will give you at least 30 (thirty) days written notice of any changes or additions.

3.0 Payment

- 3.1 Payment must be received within 14 days of the issue date of invoice. All membership benefits may be suspended until payment is received.

4.0 Right of Entry

- 4.1 Membership of the Spa Business Association is not automatic, and in the case of any disputes, the decision of the Board will be final.

5.0 Termination of Membership

- 5.1 By members: The Spa Business Association Ltd (SpaBA) requires at least 28 days notice in writing should members wish to cancel or not renew their membership so as to enable us to update our system.
- 5.2 In such circumstances it is the member's responsibility to cancel their Standing Order with their bank or building society.
- 5.3 If the member has cancelled their Standing Order before giving us notice, or has not paid their fees up to date on the day that the contract ends, the member will be liable for another full month's membership fee, or part thereof, dependant upon how long it takes to update the Association's web details and remove said member's details. The member must pay the balance of the sums owed to SpaBA within 14 (fourteen) days.
- 5.4 By SpaBA: In certain circumstances, SpaBA may take the decision to terminate the membership or suspend the membership benefits of any member if it is deemed that the member has brought the Association, its Directors, employees or other representatives into disrepute.
- 5.5 These same sanctions may also be implemented in the case of repeated non-payment of fees.
- 5.6 In such cases this decision will be at the absolute discretion of the Board.

6.0 Data Protection

- 6.1 In the event of any default of the Member, the Association may disclose personal data contained in the Membership Agreement to a credit reference agency or any other party necessary in obtaining settlement of arrears.
- 6.2 To ensure that Members maximise their benefit of membership the SpaBA may send to member's information on forthcoming promotions, events, offers, products or services that they may be entitled to or interested in as a member of the Association. If the member does not wish to receive such information they should contact the Office Manager in writing.
- 6.3 SpaBA may contact members to offer encouragement or may contact members to seek their opinion as to how the level of service may be improved. If the member does not wish to be contacted in this way they should advise the Office Manager.

7.0 Other

- 7.1 Where the member is required to give written notice to the Association under this contract the member must send notice to the Office Manager at the Central Office which is located at: Philpot House, Station Road, Rayleigh, Essex SS6 7HH.
- 7.2 This contract will be subject to English Law and the Courts of England will have jurisdiction over any disputes in relation to it.